



Contact:

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P3A 5K6

## AELIUS LED FIXTURE WARRANTY

We stand by the quality of our lights and will honour manufacturers' defects during the first sixty (60) months (5 years) from the date of purchase. We'll ship you a new light upon notice of a defective unit. You'll return the defective unit to us in the same packaging that was sent to you using the included return label. Shipping is on us. Please do not ship anything without a Return Merchandise Authorization (RMA).

The defective unit will be inspected by our quality control department for any coverage-exempt damages (such as excessive water ingress, LED coating damage, housing and cooling fin damage, impact evidence such as from a dropped fixture, etc.) Should we determine that a defective unit is related to improper use or handling the cost of a new fixture, along with shipping, will be passed to you.

### THE DETAILS

Aelius LED warrants its fixtures to be free from manufacturers' defects for a period of sixty (60) months (5 years) from the date of purchase.

Coverage includes all components of the light fixture: drivers, LED chips, all coatings, cooling structure and fins, cables, connectors, and metal hanging hardware.

Exclusions shall include:

- Rope or components subject to routine friction wear
- Normal wear and tear from use
- Cosmetic defects that do not affect the functionality or safety of the fixture

The warranty shall be null and void if the following conditions apply:

- Tamperproof sticker altered or removed
- Fixture is disassembled
- Unauthorized rewiring of electrical components
- Damage due to dropped fixture or severe impact
- Electrical surges/spikes



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- Submersion in water, water found internally
- Painting of fixture
- Acts of God (Fire, flood, etc.)
- Building structural failure (Roof collapse)
- Vandalism, theft
- War
- Improper wiring of fixture by end-user
- Installation of incorrect voltage cord end by end-user

Defective fixtures are required to be returned for inspection and verification of deficiencies. The cost of return shipping shall be borne by Aelius LED. No fixture shall be returned without a Return Merchandise Authorization (RMA), obtained through the Warranty Claim section at [www.aeliusled.com](http://www.aeliusled.com) or through your designated Aelius Representative.