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## AELIUS LED MONEY BACK GUARANTEE

Aelius LED is so confident in the quality, construction, and performance of our lighting fixtures that anyone who purchases our lights has 8 weeks to install and test them to see that they truly are the best light on the market today. If you're not fully in love with our product, simply return it for a full refund, less shipping.

### The Details...

The Aelius LED Money Back guarantee covers all lighting fixtures purchased by the end user ("you"). Upon purchasing Aelius LED lights you are automatically enrolled in our Money Back Guarantee. Up to eight (8) weeks after purchase or delivery (whichever is later), you may use and test our lights to determine their efficacy, efficiency, and quality. If you should find this product does not meet your standards and somehow falls short of your expectations, contact your sales rep or the store where you purchased your lights and a full refund will be issued, less shipping and/or damages.

### Returning Fixtures

Returns must be made at the point of purchase (unless alternate arrangements have first been approved by Aelius LED). The unit(s) must be returned in the original box with all peripheral devices and equipment (Rope & wire hangers, gateway, connectors, etc.).

Because of the robust nature of Aelius LED fixtures, day-to-day operations will typically not affect the quality or functionality of the unit. Any evidence of warped or bent fixtures, dents, dings, paint chips, impact evidence, or broken or frayed cables would suggest misuse or poor handling from the consumer and would not be eligible for a full refund.



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When a returned fixture is received it will be inspected for the above listed damages in addition to the following:

- Tamperproof sticker altered or removed
- Fixture is disassembled
- Unauthorized rewiring of electrical components
- Damage due to dropped fixture or severe impact
- Electrical surges/spikes
- Submersion in water, water found internally
- Painting of fixture

Should evidence of misuse be present the customer will be notified, and the fixture will either be returned to the customer or a reduced 'refund value' will be assessed to the fixture. Return shipping (if applicable) shall be the responsibility of the purchaser in all cases. In addition, if a fixture is to be returned to the customer after evidence of misuse is found, shipping costs will remain the customers responsibility.

Please contact your sales representative should you need to take advantage of this program.