



## Aelius LED Fixture Warranty

Aelius LED (“the Company”) expressly warrants to the original purchaser (“the Customer”) that its fixtures shall be free from defects in materials and workmanship under normal and intended use for a period of **sixty (60) months (5 years)** from the date of original purchase (“the Warranty Period”).

In the event of a manufacturer’s defect during the Warranty Period:

- The Company will, at its sole discretion, **repair or replace** the defective fixture with a new or refurbished product of equal or greater value.
- A pre-paid return shipping label will be provided. The Customer must return the defective unit in its original or equivalent packaging.
- **All reasonable shipping costs shall be borne by the Company.**

*The Customer must first contact Aelius LED prior to returning any product. Unauthorized returns will not be accepted and may void coverage.*

### Scope of Coverage

This Limited Warranty extends to all integral components of the fixture, including but not limited to:

- Drivers
- LED chips
- Coatings
- Cooling structures and fins
- Cables, connectors, and hanging hardware

### Exclusions & Limitations

This Limited Warranty does not cover:

- Components subject to routine friction wear (e.g., rope)
- Normal wear and tear consistent with regular use
- Cosmetic damage or imperfections that do not materially affect performance or safety

This Limited Warranty shall be rendered null and void if any of the following conditions are met:

- Alteration or removal of the tamperproof seal
- Disassembly, modification, or unauthorized repair
- Unauthorized rewiring of electrical components

- Damage attributable to negligence, misuse, abuse, or accident (including impact or dropping)
- Exposure to electrical surges, spikes, or improper voltage supply
- Evidence of submersion, water ingress, or exposure to corrosive environments
- Application of paint, coatings, or alterations to the fixture housing
- Improper installation, including use of incorrect voltage cord ends
- Acts of God (including but not limited to fire, flood, lightning, earthquake)
- Building or structural failure (e.g., roof collapse)
- Vandalism, theft, or war

### **Warranty Claim Procedure**

Defective fixtures must be returned to Aelius LED for inspection and verification of deficiencies. The Company reserves the right to determine, in its sole discretion, whether the reported defect is covered under this Limited Warranty.

To initiate a warranty claim, the Customer must submit a **warranty claim** section at by contacting an authorized Aelius LED representative. Proof of purchase is required for all warranty claims.

No product shall be returned without prior authorization.

### **Limitation of Liability**

To the maximum extent permitted by applicable law:

- This Limited Warranty is exclusive and in lieu of all other warranties, whether express, implied, or statutory, including warranties of merchantability, fitness for a particular purpose, or non-infringement.
- The Company's total liability under this Limited Warranty shall not exceed the original purchase price of the fixture.
- Under no circumstances shall Aelius LED be liable for any indirect, incidental, special, or consequential damages, including but not limited to loss of crops, loss of revenue, or loss of business opportunities, arising out of or related to the use or inability to use the fixture.

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### **Contact Information**

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